

# CASE STUDY: DANNY KING LEGAL

with Savanna Russo  
Paralegal



1.

## The Challenge

As a paralegal for Sydney-based boutique employment law firm, Danny King Legal, it's important to me that I have the right answers as quickly as possible. I often have to manually cross-check information I have found on traditional legal databases, or the Internet. I need to know for certain what I have found is correct. This means it takes more time to find what I need - particularly if the matter is niche.

My main concern is knowing whether the answer I've landed on is correct and that nothing has been missed. In a legal research solution, I want to trust in the answers it provides me. It's paramount when conducting legal research that I know there is nowhere else I need to go to search; that what I have found is actually good law.

2.

## The Solution

I've been working with Thomson Reuters as a beta user and design partner for the new Westlaw and it's been a very engaging experience. My main peeves with old databases and the tech you interact with has been heard by the team. Now, getting to authoritative answers is so much faster on the new Westlaw.

For example, the search functionality has made it so much easier. One of the issues with traditional databases is that you have to know the particular methods to search them properly. Whereas with the new Westlaw, you can use it as if you were searching the Internet. Now, you can just type in a question that you have been asked by someone, and the system will generate results which you can then narrow down into your answer.

I also find the global citator, KeyCite, helpful. Other platforms do have similar citation features, but you can't trust the accuracy as much as with the new Westlaw. It's a deeper search that displays positive and negative impacts on certain cases intuitively. At a glance, I can rely on the information that's presented to me, and land on solid caselaw or commentary directly from the initial question I might have entered into the search bar. This enables me to be confident to relay the legal answers I've found to my solicitor colleagues faster, thus responding with more speed to the matters at hand.



The search functionality has made it **so much easier...** Now, you can **just type in a question.**

# 3.

## The Future

The new Westlaw's broad database of legal content, in conjunction with its simple, smarter tech has enabled me to get faster answers when I need them. That kind of unmatched efficiency at my fingertips means I can do less manual cross-checking and focus on what requires critical human thinking.

I look forward to further optimising my legal research workflow, and explore its smarter features for further successes.

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